

# 55242 Microsoft Dynamics 365 Customization and Configuration

**Category:** Dynamics | **Vendor:** Microsoft

**Duration:** 24.00 hours (3 days)

**19.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

This course provides students with a detailed hands-on experience of setting up, customizing, configuring and maintaining the CRM components of Microsoft Dynamics 365. Attendees of this course will gain an in-depth understanding of the Dynamics 365 security model, learn how to customize the Dynamics 365 framework, create and maintain powerful workflows and business process flows and use solutions to package and deploy customizations across multiple Dynamics 365 environments. The course applies to both Business and Enterprise Editions of Dynamics 365 as well as Online and On-premise deployments.

## About This Course

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## Who Should Attend

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This course is intended for Information workers, IT Professionals and Developers. Students should have an existing working knowledge of either Microsoft Dynamics 365 or Microsoft Dynamics CRM.

# Learning Outcomes

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**Upon successful completion of this course, participants will be able to:**

Understand the features and tools that exist in Microsoft Dynamics 365 for Customizers

Be aware of integrating complimenting Microsoft products such as SharePoint, Skype for Business and Exchange

Undertake and carry out the initial setup and configuration required in a Microsoft Dynamics 365 deployment

Design and configure a comprehensive Security model using the inbuilt tools in Microsoft Dynamics 365

Customize the Dynamics 365 schema by creating custom Entities, Fields and Relationships

Design custom Information Forms, Quick View Forms, Quick Create Forms and System Views

Create System Charts, Dashboards and Interactive Experience Dashboards

Create and manage Business Rules using the Business Rule Designer

Plan, design and implement best practice Workflow, Business Process Flows and Custom Actions

Be able to apply best practice methodology using Unmanaged and Managed Solutions to deploy Microsoft Dynamics 365 customizations and patches

## Additional Course Details

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Nexus Humans 55242 Microsoft Dynamics 365 Customization and Configuration training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the 55242 Microsoft Dynamics 365 Customization and Configuration course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for 55242 Microsoft Dynamics 365 Customization and Configuration?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 3-day 55242 Microsoft Dynamics 365 Customization and Configuration course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the 55242 Microsoft Dynamics 365 Customization and Configuration training?**

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for 55242 Microsoft Dynamics 365 Customization and Configuration?**

Yes, we provide corporate training, dedicated training, and closed classes for 55242 Microsoft Dynamics 365 Customization and Configuration. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for 55242 Microsoft Dynamics 365 Customization and Configuration?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPALS** when booking your 55242 Microsoft Dynamics 365 Customization and Configuration training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

# Nexus Human

## Professional Training & Development

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