

ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments

Duration: 40.00 hours (5 days)

32.5 CPD Hours

Rating: ★ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

The pre-configured environment used as the starting point for ACUCW1 is created from scratch in the ACUCW2 course. These two courses together provide coverage of both multi-site deployment and administration.

About This Course

The pre-configured environment used as the starting point for ACUCW1 is created from scratch in the ACUCW2 course. These two courses together provide coverage of both multi-site deployment and administration.

Who Should Attend

Administrators who need to perform MACDs (Moves, Adds, Changes and Deletes). Administrators, engineers, network architects, and integrators with overall responsibility for Cisco UC networks and needing a better understanding of multisite administration in North America.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Understand basic CUCM architecture and terminology

How the CUCM administrative and user GUIs work

Get organized with Device Pools and other common elements of phone configuration

Understand Internal dialing in a multi-site/multi-cluster deployment

Manage Directory Numbers and DIDs in a multi-site/multi-cluster deployment, track assigned/unassigned and temporarily

reserved DIDs and quickly find available DIDs at any site when adding new Users

Work with shared lines and phantom numbers

Add and delete phones manually, using auto registration and using the BAT tool

Speed up Moves/Additions and Changes at each site with LDAP and templates

Build and use site specific templates

Make the most out of the BAT tool to make moves, adds, changes and deletes quicker and easier to manage

Manage Meet me number ranges and Conference Now conferencing in a multi-site environment

Add users, assign them capabilities, and associate them with phones

Configure phones for Class of Service using the line/device approach

Configure phones for voice mail

Configure Cisco Unity Connection users

Deploy and use the Cisco Jabber Client in Phone Only and Full UC modes

Additional Course Details

Nexus Humans ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
 - Traditional Instructor-Led Classroom Training (ILT)
 - On-site delivery at your offices anywhere in United Kingdom
 - Private dedicated courses customized for your team
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Q: How many CPD hours does this course provide?

The 5-day ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments training?

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments?

Yes, we provide corporate training, dedicated training, and closed classes for ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:


- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?


Yes! Use discount code **PENPALS** when booking your ACUCW1 - Administering Cisco Unified Communications Workspace Part 1 (v12.5): Basic Administration for Multisite Deployments training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

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