Advanced Asset Management in Jira Service Management

Category: Infrastructure & IT Operations | **Vendor:** Atlassian

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

An expert instructor will teach your team how to unlock the full power of Jira Service Management using Assets. Assets data provides context to your Jira Service Management tickets, keeping relevant information at agents' fingertips.

About This Course

An expert instructor will teach your team how to unlock the full power of Jira Service Management using Assets. Assets data provides context to your Jira Service Management tickets, keeping relevant information at agents' fingertips.

Who Should Attend

- Jira Service Management project admins
- Service management leads

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Create and configure Asset object custom fields Create and configure referenced Asset custom fields Create AQL queries with inbound and outbound object references Map import data to referenced object types Search for objects connected to a ticket Trigger automation from Asset objects and Jira issues Perform advanced object and global Asset configurations

Detailed Course Outline

- Create and configure Asset object custom fields
- Create and configure referenced Asset custom fields
- Create AQL queries with inbound and outbound object references
- Map import data to referenced object types
- Search for objects connected to a ticket
- Trigger automation from Asset objects and Jira issues
- Perform advanced object and global Asset configurations

Frequently Asked Questions

Q: What delivery options are available for Advanced Asset Management in Jira Service Management?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Advanced Asset Management in Jira Service Management course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Advanced Asset Management in Jira Service Management training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Advanced Asset Management in Jira Service Management?

Yes, we provide corporate training, dedicated training, and closed classes for Advanced Asset Management in Jira Service Management. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Advanced Asset Management in Jira Service Management?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Advanced Asset Management in Jira Service Management training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

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