

# Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA)

**Duration:** 40.00 hours (5 days)

**32.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

This course provides you with the knowledge and skills to streamline communication procedures, strengthen compliance measures, and enhance your communication systems and devices with knowledge about Single Sign-On (SSO), Cisco® Unified IM and Presence, Cisco Unity® Connection and Cisco Unity Express. This course will prepare you for certification exam 300-810 Implementing Cisco Collaboration Applications (CLICA).

## About This Course

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## Who Should Attend

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This course is designed primarily for professionals in the following job roles:

Collaboration engineers

Collaboration administrators

# Learning Outcomes

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**Upon successful completion of this course, participants will be able to:**

After taking this course, you should be able to:

Configure Cisco Unity Connection integration

Configure and troubleshoot Cisco Unity Connection and Cisco Unity Connection call handlers

Configure and troubleshoot Cisco Unity Express

Describe SSO for Cisco Unified Communications applications

Describe how Cisco Jabber® and Cisco Unified Communications Manager IM and Presence are integrated with other Cisco or third-party applications

Customize the Cisco Unified Communications Manager IM and Presence and Cisco Jabber functionality

Configure and troubleshoot chat rooms and message archiving

Troubleshoot Cisco Jabber and Cisco Unified Communications Manager IM and Presence

Integrate Cisco Unified Attendant Console Advanced with Cisco Unified Communications Manager and Cisco Unified Communications Manager IM and Presence server

Configure call recording and monitoring

## Additional Course Details

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Nexus Humans Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA) training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA) course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA)?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 5-day Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA) course provides up to 32.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA) training?**

The training takes place over 5 day(s), with each day lasting approximately 40.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA)?**

Yes, we provide corporate training, dedicated training, and closed classes for Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPALS** when booking your Cisco Implementing Cisco Collaboration Applications v1.0 (CLICA) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

# Nexus Human

## Professional Training & Development

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