

# Customization and Configuration for Dynamics 365

| **Vendor:** Microsoft

**Duration:** 24.00 hours (3 days)

**19.5 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Classroom

## Course Overview

This course explains everything you need to know about customizing and configuring the Dynamics CRM 365 system in accordance with a company's specific requirements.

## About This Course

This course explains everything you need to know about customizing and configuring the Dynamics CRM 365 system in accordance with a company's specific requirements.

## Who Should Attend

Students receive comprehensive Microsoft Dynamics exam preparation, becoming familiarized with the Dynamics CRM customization and configuration tools. Aspirants also learn to leverage the platform tools to create custom objects, automate tasks, modify user interface, and perform other such customizations.

# Learning Outcomes

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**Upon successful completion of this course, participants will be able to:**

Configure the Dynamics CRM settings  
Configure different entities and fields  
Implement entity relationships, custom actions, workflows, and dialogs  
Identify scenarios for utilizing multiple forms, and design considerations for charts  
Set default share views and public views, and configure and manage dashboards  
Identify role-based business processes  
Identify and manage business requirements and teams

## Additional Course Details

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Nexus Humans Customization and Configuration for Dynamics 365 training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Customization and Configuration for Dynamics 365 course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for Customization and Configuration for Dynamics 365?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 3-day Customization and Configuration for Dynamics 365 course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the Customization and Configuration for Dynamics 365 training?**

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for Customization and Configuration for Dynamics 365?**

Yes, we provide corporate training, dedicated training, and closed classes for Customization and Configuration for Dynamics 365. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for Customization and Configuration for Dynamics 365?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

## Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Customization and Configuration for Dynamics 365 training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

# Nexus Human

## Professional Training & Development

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