

# VMware Workspace ONE: UEM

## Troubleshooting [V22.x]

**Duration:** 16.00 hours (2 days)

**13.0 CPD Hours**

**Rating:** ★ 4.6 (5,878 reviews)

### Course Information

**Delivery Format:** Other

### Course Overview

In this two-day course, you learn to investigate, analyze, and determine issues that might occur with all the different components of VMware Workspace ONE® UEM. Troubleshooting is the backbone of service maintenance and management. To effectively troubleshoot product issues, administrators must understand how product services communicate and function. This in turn helps optimize service and software health management.

### About This Course

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### Who Should Attend

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Workspace ONE administrators, account managers, solutions architects, solutions engineers, sales engineers, technical support engineers, and consultants

# Learning Outcomes

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**Upon successful completion of this course, participants will be able to:**

By the end of the course, you should be able to meet the following objectives:

Summarize the basic troubleshooting methodologies

Outline common troubleshooting techniques in the Workspace ONE UEM console

Outline common troubleshooting techniques when integrating enterprise solutions in the Workspace ONE UEM console

Summarize common troubleshooting strategies for Workspace ONE UEM managed devices

Outline common application management troubleshooting techniques in the Workspace ONE UEM console

Summarize common troubleshooting techniques for email management in the Workspace ONE UEM console

Explain common troubleshooting approaches for the VMware Unified Access Gateway™ platform and individual edge services

Outline useful troubleshooting tools, such as the Self-Service Portal and VMware Workspace ONE® Assist™

## Additional Course Details

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Nexus Humans VMware Workspace ONE: UEM Troubleshooting [V22.x] training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the VMware Workspace ONE: UEM Troubleshooting [V22.x] course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

# Frequently Asked Questions

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## **Q: What delivery options are available for VMware Workspace ONE: UEM Troubleshooting [V22.x]?**

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
  - Traditional Instructor-Led Classroom Training (ILT)
  - On-site delivery at your offices anywhere in United Kingdom
  - Private dedicated courses customized for your team
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## **Q: How many CPD hours does this course provide?**

The 2-day VMware Workspace ONE: UEM Troubleshooting [V22.x] course provides up to 13.0 CPD hours of structured learning. CPD certificates can be provided upon request.

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## **Q: What is the duration of the VMware Workspace ONE: UEM Troubleshooting [V22.x] training?**

The training takes place over 2 day(s), with each day lasting approximately 16.00 hours including breaks for lunch and refreshments.

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## **Q: Do you provide corporate training for VMware Workspace ONE: UEM Troubleshooting [V22.x]?**

Yes, we provide corporate training, dedicated training, and closed classes for VMware Workspace ONE: UEM Troubleshooting [V22.x]. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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## Q: Why choose Nexus Human for VMware Workspace ONE: UEM Troubleshooting [V22.x]?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your VMware Workspace ONE: UEM Troubleshooting [V22.x] training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

# Nexus Human

## Professional Training & Development

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